

NEW YORK GIANTS 2013 SEASON FAN GUIDE



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METLIFE STADIUM

POLICIES AND PROCEDURES FOR METLIFE STADIUM

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NEW YORK GIANTS 2013 SCHEDULE

PRESEASON

DATE	OPPONENT	TIME	TV
8/10 SAT.....	AT PITTSBURGH	7:30 PM	WNBC
8/18 SUN.....	INDIANAPOLIS.....	7:00 PM	FOX
8/24 SAT.....	JETS	7:00 PM	WNBC
8/29 THU.....	AT NEW ENGLAND	7:30 PM	WNBC

REGULAR SEASON

DATE	OPPONENT	TIME	TV
9/8 SUN.....	AT DALLAS	8:30 PM	NBC
9/15 SUN.....	DENVER	4:25 PM	CBS
9/22 SUN.....	AT CAROLINA	1:00 PM	FOX
9/29 SUN.....	AT KANSAS CITY	1:00 PM	FOX
10/6 SUN.....	PHILADELPHIA.....	1:00 PM	FOX
10/10 THU.....	AT CHICAGO.....	8:25 PM	NFLN
10/21 MON.....	MINNESOTA	8:40 PM	ESPN
10/27 SUN.....	AT PHILADELPHIA	1:00 PM	FOX
11/3	BYE		
11/10 SUN.....	OAKLAND	1:00 PM	CBS
11/17 SUN.....	GREEN BAY.....	8:30 PM*	NBC
11/24 SUN.....	DALLAS.....	4:25 PM*	FOX
12/1 SUN.....	AT WASHINGTON	8:30 PM	NBC
12/8 SUN.....	AT SAN DIEGO	4:25 PM*	FOX
12/15 SUN.....	SEATTLE	1:00 PM*	FOX
12/22 SUN.....	AT DETROIT	4:05 PM*	FOX
12/29 SUN.....	WASHINGTON	1:00 PM*	FOX

*TIME SUBJECT TO CHANGE

ALL TIMES EASTERN



NEW YORK FOOTBALL GIANTS

Founded in 1925

August 2013

Dear Giants Season Ticket Holder,

Thank you for your continued support of the New York Giants.

The purpose of this letter is to inform you of the new carry-in policy that has been adopted by the National Football League to enhance the public safety of our guests at MetLife Stadium. Beginning this season the only bags that will be permitted in the stadium are clear plastic bags no larger than 12" x 6" x 12" (one per person) and clutch-style bags that are no larger than 4.5" x 6.5" (one per person). You will still be able bring in permitted items, but they will have to be carried into the stadium in one of these bags or carried by hand, i.e. food, blankets and jackets. While cameras and binoculars are still permitted in the stadium, the cases for such items will not be allowed in the building.

The safety and security of our fans and a positive, fun game day experience are paramount to our organization. We are doing everything possible to improve your game day experience and we will continue to employ policies, procedures and technology to ensure your safety while attending a Giants game. We ask that all ticket holders follow the "See Something Say Something" program and report (speak with event staff, text message or call the MetLife Stadium "Hot-line") not only suspicious packages and suspicious behavior, but safety issues or any antisocial behavior displayed by other fans that could possibly impact your enjoyment of the game.

We have developed a Guest Code of Conduct, presented on page 19 of this guide, that we expect everyone to follow. Please read the Giants Fan Guide to learn more about the Guest Code of Conduct and for the information you need to take full advantage of all of MetLife Stadium's services and amenities.

The New York Giants value their fans and we sincerely appreciate your loyalty and support.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Mara'.

John Mara

A handwritten signature in black ink, appearing to read 'Steve Tisch'.

Steve Tisch



WELCOME TO OUR HOUSE.

MetLife is the official insurance company of the New York Giants. We're committed to giving back to the fans who make MetLife Stadium all it can be. So when you're at a game, visit **MetLife Central** for a chance to win awesome prizes, like autographed gear and game tickets. For more chances to win, visit MetLifeCentral.com.

Great fans backing a great team. Let's do this!



[/metlifecentral](https://www.facebook.com/metlifecentral)



[@MetLifeCentral](https://twitter.com/MetLifeCentral)

TICKET INFORMATION

GIANTS TICKET OFFICE

The Giants Ticket Office is located on the west side of MetLife Stadium and is open Monday through Friday from 9:00 am - 5:00 pm. On non-game days, visitors may park in Lot G and access the Stadium through the MetLife Gate.

Customer Service windows are open on game day beginning two (2) hours prior to kickoff.

The mailing address and telephone number for the Giants Ticket Office is:

New York Giants Ticket Office
Quest Diagnostics Training Center
1925 Giants Drive
East Rutherford, NJ 07073
Phone: (201)935-8222
Fax: (201)372-7928

ACCESSIBLE SEATING: MetLife Stadium has accessible seating on each level of the Stadium and in each price level. The seating is appropriate for guests who are wheelchair users or those who have low mobility. These tickets are subject to availability. For more details regarding ticket availability, please contact the Giants Ticket Office at the telephone number listed above.

ACCOUNT HOLDER DEFINITION: The name that appears on the top line of the address portion of the ticket and invoice is the Personal Seat License (PSL) owner of record. No one else is the PSL owner. In instances where the PSL owner is a company or corporation, the company name will appear on the first line.

CHANGE OF ADDRESS: All address changes on PSL accounts must be done in writing or online via "My Giants Account" using your account number and PIN.

ENTRY INTO STADIUM: Anyone entering the Stadium must have a ticket regardless of age or height.

LOST/STOLEN TICKETS: PSL owners with lost, stolen, or destroyed tickets may contact the Giants Ticket Office to request replacement tickets or may re-print them online through "My Giants Account" using your account number and PIN. On the day of a game, the ticket holder may visit one of the Customer Service windows, located at the ticket booths at any entry gate, with the exception of the window labeled "MetLife South", to request replacement tickets. The cost to reprint replacement tickets is \$5.00 per ticket.

PSL TRANSFERS: The PSL transfer periods are from February 1st until May 1st, and from October 1st until October 31st. You may sell your PSLs at anytime during the year but the Ticket Office will process the transfers only during these time frames. The transfer forms and instructions on transfers are on the Giants website (www.giants.com). Once on the website click on "Tickets & MetLife Stadium" and then click on "PSL transfer form." For further information, please call the Ticket Office at 201-935-8222.

WILL-CALL: Unfortunately, tickets may not be left at the Will-Call windows by ticket holders. The only exception will be for suite tickets which may be left at the ticket windows labeled "MetLife South" at the MetLife Gate.

GIANTS 2013 SCHEDULE:

Located on the inside front cover of this Fan Guide. For the most accurate and up-to-date schedule information, please visit our website at www.giants.com.

NFL FLEXIBLE SCHEDULING: In Weeks 11-17, the NFL may move games originally scheduled for a 1:00 pm Sunday kickoff to a later time slot. If the NFL decides to reschedule a game, it will announce the change at least 12 days in advance of games scheduled for Weeks 11-16 and at least 6 days in advance of the game scheduled for Week 17. For the most accurate and up-to-date schedule information, please visit our website at www.giants.com.

GETTING TO THE STADIUM AND PUBLIC TRANSPORTATION



All ticket holders are strongly encouraged to consider taking mass transit to Giants home football games. Ticket holders who have used the following mass transit options have found them to be easy and convenient. Ticket holders are encouraged to monitor both www.giants.com and www.metlifestadium.com and their social media accounts for traffic and severe weather alerts.

NEW JERSEY TRANSIT RAIL SERVICE

Northeast Corridor trains stop at the Frank R. Lautenberg train station in Secaucus, NJ, which allows fans from the region to quickly and efficiently reach MetLife Stadium. The train from the Lautenberg Station (Secaucus Junction) brings fans right to the Stadium entrances. The trip takes approximately 10 minutes. The base round-trip fare from Secaucus Lower Level to the MetLife Sports Complex station is \$4.50 (subject to change by NJ Transit). Rail service starts about three and one half (3 1/2) hours before kickoff and ends about two (2) hours after the conclusion of the game. Fans should visit njtransit.com/meadowlands or call (973)275-5555 for information pertaining to the service and the fare to the MetLife Sports Complex.

METRO-NORTH RAILROAD SERVICE (MNRR)

Riders from New York or Connecticut can take select Metro-North trains from the New Haven line to the Frank R. Lautenberg train station in Secaucus, NJ or Penn Station in New York City. Guests should visit <http://mta.info/mnrr/> or call the MNRR

Travel Information line at (212)532-4900 for information on schedules and service locations. The Travel Information line is staffed between 8:30 AM and 5:00 PM Monday through Friday and an automated system is available during other times.

BUS SERVICE (ROUTE NUMBER 351)

Coach USA provides the #351 Meadowlands Express bus service from the Port Authority to the MetLife Sports Complex. The #351 bus service begins two and one half (2 1/2) hours before the start of a game and runs until one half (1/2) hour after the start of a game. Bus operations will begin in the second half and each bus will depart once it is full. The #351 bus line is operational for approximately one (1) hour following the conclusion of the game. Drop-off and pick-up at the MetLife Sports Complex is located near Parking Lot K. A round-trip ticket costs \$10 and a one-way ticket is \$5 (subject to change by Coach USA). Fans are encouraged to purchase round trip tickets at the point of purchase, if possible. Please visit www.351express.com or call (800)877-1888, extension 3 for more information.

DIRECTIONS TO METLIFE STADIUM

PARK AND TRAIN RIDE AT SECAUCUS JUNCTION

A pre-paid parking permit is required for all vehicles entering the MetLife Sports Complex (MetLife Stadium and IZOD Center sides of the property) for Giants home football games. Ticket holders

GETTING TO THE STADIUM AND PUBLIC TRANSPORTATION

who do not have parking permits can park at the Edison ParkFast parking lot at the Frank R. Lautenberg train station in Secaucus, NJ, which is located off of Exit 15X on the eastern extension of the New Jersey Turnpike (675 New County Road at Seaview Drive, Secaucus, NJ, 07094). Ticket holders can park in this 1,100-space parking lot and take the rail service to the MetLife Sports Complex. The parking lot is open 24 hours a day. The cost to park in this lot is \$20 per game on Sundays and \$28 for weeknight games. The cost of a season pass for all regular season games is \$165. Call 888-PARKFAST or visit www.parkfast.com to make a no-cost, guaranteed parking reservation.

BY CAR

MetLife Stadium is easily accessible and bordered by major roadways, including the New Jersey Turnpike.

FROM THE GEORGE WASHINGTON BRIDGE

Take the George Washington Bridge to the New Jersey Turnpike South. Take the Turnpike's western spur to one of the MetLife Sports Complex exits, 18W or 16W. These exits provide direct access to the MetLife Sports Complex parking lots. If the roadway is congested, use the eastern spur of the Turnpike (Lincoln Tunnel) to exit 16E and take Route 3 West, which provides direct access to the MetLife Sports Complex parking lots. Route 120 North from Route 3 West also accesses the MetLife Sports Complex parking lots.

FROM NEW YORK CITY AND POINTS EAST

Take the Lincoln Tunnel and follow signs for Route 3 West. Take Route 3 West to the MetLife Sports Complex. Route 120 North from Route 3 West also accesses the MetLife Sports Complex parking lots.

TRAVELING NORTH ON THE NEW JERSEY TURNPIKE

Follow the western spur of the Turnpike (MetLife Sports Complex to Exit 16W), which provides direct access to the MetLife Sports Complex parking lots. If the roadway is congested, use the eastern spur of the Turnpike (Lincoln Tunnel) to exit 16E and take Route 3 West, which provides direct access to the MetLife Sports Complex parking lots. Route 120 North from Route 3 West also accesses the MetLife Sports Complex parking lots.

TRAVELING SOUTH ON THE GARDEN STATE PARKWAY

Garden State Parkway South to exit 163 (Route 17). Follow Route 17 South to Paterson Plank Road. Take Paterson Plank Road east to the MetLife Sports Complex.

TRAVELING NORTH ON THE GARDEN STATE PARKWAY

Garden State Parkway North to exit 153A (Route 3). Follow Route 3 East to the MetLife Sports Complex.



PARKING POLICIES AND PROCEDURES



GENERAL AND PREMIUM PARKING

Our goal is for all ticket holders to not only enjoy the game and the Stadium but the entire game day experience as well. This includes the tailgating experience that our fans have come to enjoy.

If a ticket holder is operating a vehicle and plans to park at the MetLife Sports Complex on game day, he or she must have a pre-paid parking permit to do so. Guests who do not have a pre-paid parking permit will be directed to park in the off-site parking lots. Ticket holders are urged to consider taking mass transit (train or bus) or carpool, if possible. This will reduce the demand for parking, improve the ingress and egress for all ticket holders, and will benefit the environment.

PARKING PERMITS

- Parking permits are required for all vehicles entering the MetLife Sports Complex (Stadium and IZOD Center sides of the property)
- Parking permits must be displayed at all times while on the MetLife Sports Complex; they should be hung from the rear view mirror facing forward. Those ticket holders with valid ADA placards should hang their parking permit behind their ADA placard.
- Parking permits only grant the ticket holder access to the MetLife Sports Complex parking lots.

They do not entitle the ticket holder to a reserved parking space in a specific parking lot.

- The parking permit entitles the ticket holder to one parking space for both his/her vehicle and tailgate set-up. Adjacent parking spaces and drive aisles may not be used for grills, chairs, tents, or any other items.
- A ticket holder who may be in possession of more than one pre-paid parking permit will not be allowed to use adjacent space(s) for tailgating
- Parking permits will not be replaced if lost, stolen, or destroyed
- Parking permits may be forwarded, reprinted, or resold online via "My Giants Account" up to 6 hours prior to game time

PARKING RATES

General Parking (blue parking permits printed with a large "G" for "General" on the front)

The following vehicles will occupy lined parking spaces:

- Cars/SUVs/trucks under 18 feet/motorcycles: \$300 for 2013 season-long permits (parking permits are required for all pre-season and regular season home games)

The following vehicles will NOT be permitted to occupy lined parking spaces:

- RVs, trucks (over 18 feet), campers, vehicles pull-

PARKING POLICIES AND PROCEDURES

ing trailers, barbecues in tow, etc. do not require a pre-paid parking permit: \$100 per game to be paid at the toll booth (if in possession of a parking permit, the additional charge will be \$70 which can be paid with a credit card or cash at the toll booth). These vehicles must park alongside the curbs in the parking lots and not in the lined surface parking spaces. Please arrive early so you can find a location along the curb or in another location in which your vehicle will not occupy more than one lined parking space and will not block drive aisles.

- **Limousines/car services:** If parking on site, these vehicles must have a pre-paid parking permit to enter the MetLife Sports Complex through a toll plaza. An additional charge of \$70 must be paid with a credit card or cash if the vehicle exceeds 18 feet. Total cost to park will be \$100.

- **Taxis/limousines/car services drop-offs and pick-ups:** There is no charge if passengers are dropped-off and picked-up at the designated drop-off/pick-up point which is located on the roadway between Parking Lots D and E (see map on page 11).

- **Buses:** \$125 per game to be paid at the toll booth (if in possession of a parking permit, the additional charge of \$95 can be paid with a credit card or cash)

PARKING LOT HOURS OF OPERATION

- The parking lots open five (5) hours prior to the start of the game and close two (2) hours after the conclusion of the game. Ticket holders arriving earlier than five (5) hours prior to the scheduled game time will not be permitted to enter the MetLife Sports Complex and may be directed to leave the roadways that service the property.

- The toll plazas are staffed by MetLife Stadium toll collectors, Stadium Safety Services staff and New Jersey State Police Troopers starting five (5) hours prior to kickoff until the end of the game

GENERAL PARKING INFORMATION

- Ticket holders who have tickets in the general seating areas of MetLife Stadium and who have pre-paid parking permits will be directed to park

in the parking lots that are closest to their point of entry into the MetLife Sports Complex. This is designed to reduce cross property traffic which will improve ingress and egress times. This policy does not apply to those ticket holders who have red parking permits for the premium parking lots (Lots E, F, and G).

- Vehicular circulation between parking lots is not encouraged

- To ensure safe and efficient travel throughout the MetLife Sports Complex, ticket holders are required to follow the directions of the Traffic and Parking staff

- Trucks, trailers, buses, and other oversized vehicles are not permitted to park in the enclosed parking deck on the east side of the MetLife Sports Complex (next to the IZOD Center)

- Parking outside of the MetLife Sports Complex on area roadways, medians, grass malls, and vehicle breakdown lanes is prohibited. Violators will be ticketed by local law enforcement and/or towed at the owner's expense.

- Overnight parking on the MetLife Sports Complex is not permitted

- All vehicles are subject to search by New Jersey State Police which could include a canine unit. Those ticket holders refusing a search of their vehicle will not be permitted to enter the MetLife Sports Complex.

- Although significant improvements have been made in the access to and from the MetLife Sports Complex as well as in the internal roadways and parking lots, it is still recommended that ticket holders give themselves plenty of time for arrival to the game

ACCESSIBLE PARKING (TICKET HOLDERS WITH DISABILITIES)

- Ticket holders with disabilities must have a pre-paid parking permit for the appropriate game and either a valid state-issued ADA license plate or ADA placard to gain access to and park in the accessible parking areas at the MetLife Sports Complex. The owner of the vehicle with the valid ADA license

PARKING POLICIES AND PROCEDURES

plate or placard must be in the vehicle. Registrations and IDs may be checked by New Jersey State Police prior to entering the lots. Ticket holders with valid ADA placards should hang them in front of their parking pass so that the Traffic team members are able to quickly direct them to the appropriate parking lots.

- Parking Attendants will direct ticket holders displaying placards to the ADA parking spaces located in Lots E, F, and G (see map on page 11)
- The dedicated drop-off/pick-up area for guests with disabilities is located near Lot C, which is located between the Verizon and SAP Gates. Traffic and Parking staff will direct guests to the roadway near Lot C from all stadium roadway access points (see map on page 11).
- Guests with low mobility who may require assistance to the Stadium from the parking lots, can call the Guest Services Hotline (201-559-1515) upon arrival in the parking lot with car location, including the nearest parking lot sign (i.e. E6, L13, etc.), and a parking team member will be dispatched to pick you up.

CHARTER BUS PARKING

- Charter bus parking is located in Parking Lot L. Traffic and Parking personnel will direct the drivers of charter buses to Lot L (see map on page 11).

TAXIS AND LIMOUSINES - DROP-OFF AND PICK-UP AREA

If a limousine or taxi driver has a pre-paid parking permit, the vehicle will be permitted to enter the MetLife Sports Complex after paying an additional \$70 with either a credit card or cash (if the vehicle exceeds 18 feet). An oversized vehicle will not be permitted to park in striped parking spaces if the vehicle takes up more than one parking space or will obstruct the drive aisle. This vehicle will have to be parked along a curb or in a location that does not block traffic and the driver must remain with the vehicle.

SHUTTLE BUSES FOR TICKET HOLDERS

Shuttle buses will be provided from Lot P and the surface parking lots and parking deck located on the east side (IZOD Center) of the MetLife Sports Complex to the Stadium (see map on page 11).

- Guests who have parked in Lot P will be dropped off and picked up in Lot G (Pepsi Gate) in front of the Meadowlands Racetrack
- Guests who have parked in the surface lots or in the parking deck near the IZOD Center will be dropped off and picked up in Lot C, which is located between the Verizon and SAP Gates
- Ticket holders who park in these lots can also walk to MetLife Stadium. Please use the sidewalk from Lot P or the Pedestrian Bridge from the east side of the property. For your safety please do not walk on the roadways that service the MetLife Sports Complex.



METLIFE SPORTS COMPLEX SITE MAP



Legend

- Premium Parking Suite Reserved
- Premium Parking Commissioners Club
- Premium Parking Suites & Clubs
- General Parking PSL
- Accessible Spaces
- Charter Bus Parking

- Lot P Shuttle Bus Pick-up and Drop-Off Locations
- Izod Center Shuttle Bus Pick-up and Drop-Off Locations
- Taxi/Limo Stand
- Rail Station
- Buses to NYC Port Authority
- ADA Pick-up and Drop-Off Locations



www.511NJ.org

Real-Time Traffic Information
 Dial 511 or
 1-866-511-6538
 At first prompt say:
"Meadowlands"



GIANTS FANS BELIEVE



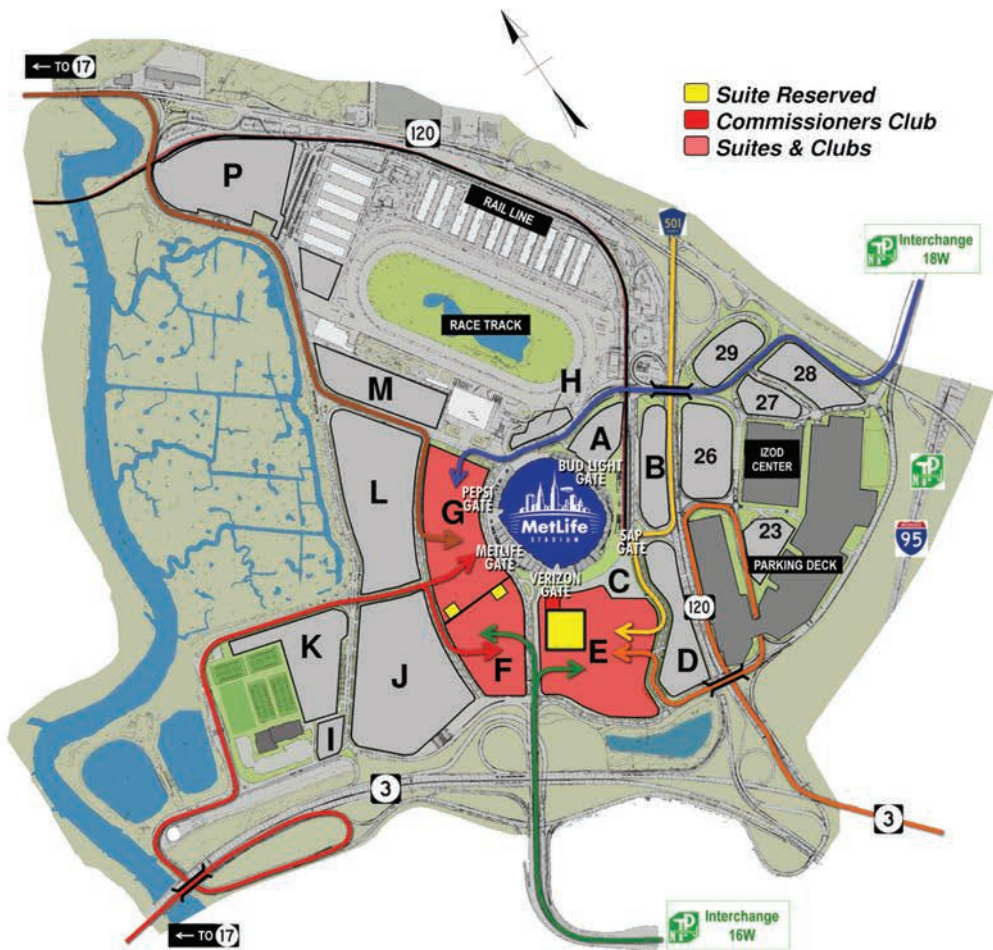
DOWNLOAD THE FAN ZONE APP TO
PREDICT YOUR TEAM'S PLAYS AND
WIN AMAZING PRIZES EACH WEEK

HERE WE GO.

ENJOY RESPONSIBLY © 2013 A-B, Bud Light® Beer, St. Louis, MO
FAN ZONE WEEKLY CHALLENGE. No Purchase Necessary. Open to US residents 21+. Ends 1/21/14.
See Official Rules at www.budlight.com/FanZone for complete details including how to play, entry deadlines
and prizes. Message and data rates may apply. Void where prohibited.



DIRECTIONS TO PREMIUM PARKING LOTS



- Suite Reserved
- Commissioners Club
- Suites & Clubs

Legend

- NJ Route 3 from East
- NJ Route 3 from West
- NJ Turnpike Interchange 18W
- NJ Turnpike Interchange 16W
- Paterson Plank Road (NJ 120)
- Washington Avenue (CR 501)

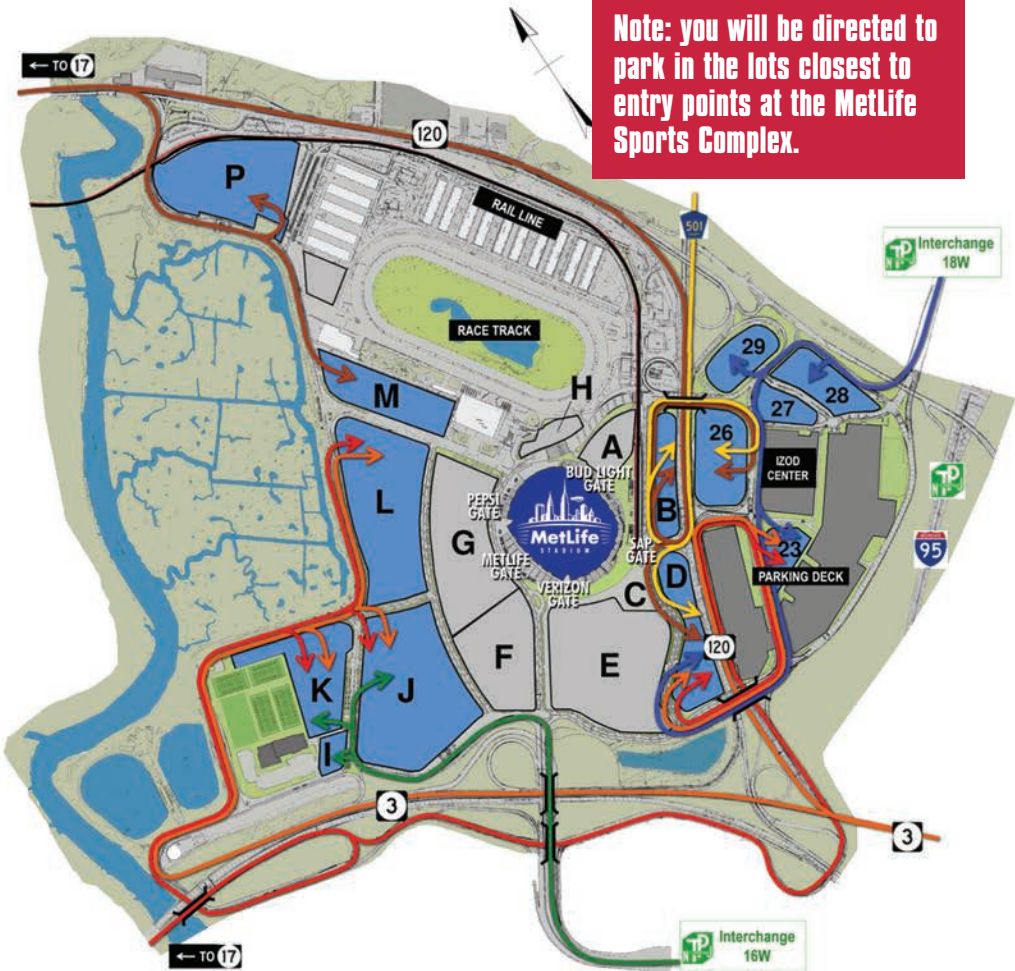


www.511NJ.org

**Real-Time
Traffic Information**
Dial 511 or
1-866-511-6538
At first prompt say:
"Meadowlands"

DIRECTIONS TO GENERAL PARKING LOTS

Note: you will be directed to park in the lots closest to entry points at the MetLife Sports Complex.



Legend

- NJ Route 3 from East
- NJ Route 3 from West
- NJ Turnpike Interchange 18W
- NJ Turnpike Interchange 16W
- Paterson Plank Road (NJ 120)
- Washington Avenue (CR 501)



www.511NJ.org

**Real-Time
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TAILGATING



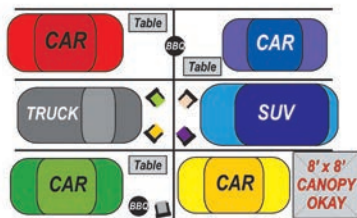
- Tailgating is permitted in the MetLife Sports Complex parking lots with the exception of the parking deck that is located next to the IZOD Center

- Parking is on a first-come, first-served basis
- **ONE CAR = ONE SPACE:** Please be considerate of your fellow ticket holders. Tailgating is limited to the lined parking space and the area directly behind or in front of each vehicle. Blocking the drive aisle is prohibited. Tailgating is also permitted on the medians between the parking lots and the medians that separate the parking lots from the roadways. There will be strict enforcement of the one car = one parking space policy. See diagram at right.

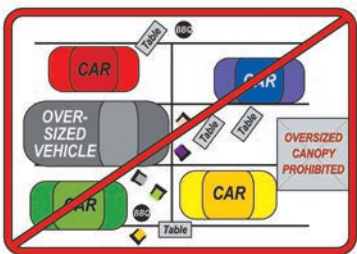
- Ticket holders must keep all tables, chairs, coolers, grills, etc. within the parking stall of the tailgate party. Tents or canopies exceeding an 8' x 8' footprint and vehicles measuring more than 18' in length and/or 8' in width are not permitted in a lined parking space. Fully enclosed tents with sides are not permitted. Please see the parking policies and guidelines in this brochure on page 8 and at www.giants.com.

- The saving of parking spaces will not be permitted. Groups desiring to tailgate together should arrive together.
- A ticket holder in possession of more than

THIS DIAGRAM SHOWS CORRECT TAILGATE SETUPS:



THIS DIAGRAM SHOWS INCORRECT TAILGATE SETUPS:



one pre-paid parking permit will not be allowed to use adjacent spaces for tailgating. Lined parking spaces are for vehicles only, not tailgate activities.

- Drive aisles and fire lanes need to be kept clear at all times for free access of emergency and law enforcement vehicles
- Trucks, trailers, and other oversized vehicles (not including buses) will be directed to park

TAILGATING

along the curbs in the parking lots so they do not take up additional lined parking spaces. Please arrive early to find a location along the curb or in another location in which your vehicle will not occupy more than one lined parking space or block a drive aisle.

- Trucks, trailers, buses, and other oversized vehicles are not permitted to park in the enclosed parking deck on the east side of the property (next to the IZOD Center)

- Grills are permitted for tailgating enjoyment, provided guests do so only in the same space occupied by their vehicle. However, their use in areas where property may be damaged is strictly prohibited. Also, please do not place hot coals under vehicles or in trash containers as they can cause car fires.

- For those ticket holders who use grills at their tailgate parties, it is recommended that a Class 2A-10B:C fire extinguisher be available for use if necessary. Open fires are not permitted.

- Deep fryers or any oil-based cooking or frying are prohibited

- Sound systems must not produce sound in excess of 65 decibels (New Jersey State Ordinance)

- Please drink responsibly during the pre-game as guests who exhibit signs of impairment as they approach the gates may not be permitted to enter the Stadium

- Ticket holders who choose to ride the rail, bus, or just want to experience the tailgating atmosphere without the hassle of cooking and cleaning can take advantage of the special pre-game activity zones within the Plaza Level adjacent to MetLife Stadium. A variety of food, games, entertainment, and activities for adults and children are available on the Plaza.

- Ticket holders should cross roadways at the designated crosswalks and should not walk on the active roadways that lead to, from, and within the MetLife Sports Complex

- Any violation of a law or tailgating policies may result in the towing of a vehicle at the

owner's expense, loss of parking permit, ejection from the MetLife Sports Complex, loss of ticket privileges or PSLs

TRASH AND HOT CHARCOAL DISPOSAL

- Trash receptacles are located throughout the MetLife Sports Complex parking lots and near the entrances to the Stadium. Please bag and dispose of trash in the designated containers. Please make sure to dispose of or remove all glass bottles from the parking lot to prevent damage to the tires of vehicles exiting the parking lots.

- For your safety and convenience, hot coal bins have been provided for the disposal of charcoal. These large, red "Hot Charcoal" bins are located on the medians between the parking lots and the medians that separate the parking lots from the roadways. Please do not discard hot coals near vehicles or in plastic waste receptacles. Doing so could result in car and/or trash fires. **PLEASE DO NOT DISCARD TRASH IN THE HOT COAL BINS OR HOT COAL ASHES IN THE TRASH CONTAINERS.**

PORTABLE TOILETS

Portable toilets are located throughout the MetLife Sports Complex parking lots. Portable toilets for guests with disabilities are available in Parking Lots E, F, and G.

CATERING

Outside catering companies are not permitted on the MetLife Sports Complex. Delaware North Companies - Sportservice is the official food service provider/caterer for MetLife Stadium. To schedule a catered event, please contact Delaware North Companies - Sportservice at 201-559-1642. Illegal sales and organized distribution of food and beverages on the MetLife Sports Complex is prohibited. Individuals participating in such activities are subject to loss of parking privileges, arrest, fines, and loss of ticket privileges or PSLs.

TAILGATING

NOT PERMITTED ON THE METLIFE SPORTS COMPLEX (PARKING LOTS AND ROADWAYS):

The following are prohibited on the MetLife Sports Complex:

- Bicycles
- Skateboards
- Rollerblading
- Motorized scooters
- Go-karts
- Mini bikes
- Weapons of any kind
- Fireworks
- Solicitation of any kind including the request of donations by groups
- Selling of products or merchandise. Only Delaware North Companies - Sportservice team members and official sponsors are authorized to sell products or merchandise in the parking lots on game days.
- Banners or signage recognizing businesses or products may not be displayed
- The placing of flyers/brochures on vehicles
- Ball playing in the parking lots and roadways. This is a safety hazard; injuries and damage to vehicles can occur as a result of this activity.

VIOLATION OF PARKING OR TAILGATING POLICIES

Those who violate the Parking or Tailgating Policies can lose their parking privileges, be

prohibited from entering the Stadium, and could result in the possible loss of ticket privileges or PSLs.

TEXT MESSAGING FOR ASSISTANCE

Guests who wish to report issues or concerns, ask for information, or assistance in a fast, easy, and convenient way may do so by texting the MetLife Stadium Command Center by using the GuestAssist text message service. **Guests should address the text message to 78247, type the word GIANTS followed by a space, the request and location.** MetLife Stadium Parking staff, Safety Services team members, and/or New Jersey State Police will respond, as appropriate. GuestAssist is also available as a free app for your Smartphone and features one-touch communication with Stadium team members, access to event information and much more. Download it for free and use it at every game.

GUEST SERVICES HOTLINE

Ticket holders who would like to contact MetLife Stadium with traffic and parking questions, comments or concerns may do so by calling (201)559-1515 or by sending an email to info@metlifestadium.com.





Verizon

STUDIO

pen: Errani beats doubles partner Wic

WIN PRIZES AT THE Verizon

ENTER TO WIN OFFICIAL GIANTS GEAR IN THE VERIZON STUDIO.

Make every Giants home game a win. Visit the Verizon Studio located at the Verizon Cornerstone in MetLife Stadium all season long for your chance to be an instant winner.

While you're at the Studio, check out the newest Verizon technology and learn how you can get the best Giants coverage at home with the unrivaled speeds of FiOS QuantumSM America's Fastest* Internet. On the go, stay connected to your Giants with NFL Mobile and watch live NFL games on Thursday, Sunday and Monday nights.



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GUEST CODE OF CONDUCT



The team at MetLife Stadium and the New York Giants organization are committed to providing a memorable game day experience for all guests. With that goal in mind, guests are required to follow the Guest Code of Conduct while on the MetLife Sports Complex and in the Stadium for the duration of any event.

The Guest Code of Conduct requires that guests assist in creating an enjoyable and safe environment by:

- Respecting each other as well as MetLife Stadium employees and team members
- Consuming alcoholic beverages in a responsible manner and only by those of legal age
- Refraining from fighting, throwing items or using foul/abusive language or gestures
- Not displaying messages on clothing or other items that may be considered indecent
- Showing his or her ticket when requested and sitting only in their ticketed seat
- Following instructions from Stadium team members regarding Stadium policies/procedures and emergency procedures
- Respecting the right of ticket holders to support their team, even if it is the opposing team, as well as being respectful and courteous to other ticket holders, game officials, and players from both teams
- Keeping MetLife Stadium SMOKE-FREE

MetLife Stadium will be continuing the use of our anti-profanity campaign during the 2013 football season. The campaign, titled "Tackle Offensive Language", was the first of its kind for any NFL stadium, or any sports facility, to address issues related to abusive and disruptive fan conduct. The "Tackle Offensive Language" campaign is dedicated to educating and encouraging sports fans to not use abusive or bad language while on Stadium

property. The goal of the program is to reduce the amount of profanity amongst guests, improve the game day guest experience, and create a safe environment for all sport fans to enjoy. The campaign also encourages and educates guests to use more appropriate and healthy communication while on the MetLife Sports Complex. Guests removed for violations of the Guest Code of Conduct for inappropriate behavior or language will be required to take a two hour "Disruptive Behavior" class before being readmitted to the Stadium.



Stadium team members have been trained and instructed to take the necessary actions to ensure that applicable laws and this Guest Code of Conduct are followed. Guests are encouraged to report any unlawful or inappropriate behavior to the nearest Guest or Safety Services Representative, any team member located in the Guest Services Booths, by calling the Guest Services Hotline (201-559-1515), or through the GuestAssist text messaging system. Guests should address the text message to 78247, type the word GIANTS followed by a space, the issue and location. If you "See or Hear Something" please report it.

Guests who do not abide by applicable laws or who do not follow the Guest Code of Conduct will be subject to ejection, possible arrest, forfeiture of tickets, and loss of Personal Seat Licenses (PSLs).

**TAKE PRIDE IN YOUR STADIUM
AND ENJOY THE GAME!**

METLIFE STADIUM NEW CARRY-IN POLICY

Please note that the Carry-In Policy has changed for the 2013 season.

The Giants and the team at MetLife Stadium sincerely appreciate your assistance and cooperation with following these policies. We hope that you enjoy your visit to MetLife Stadium!

GUESTS ARE WELCOME TO CARRY-IN THE FOLLOWING ITEMS INTO METLIFE STADIUM:

-One (1) clear bag that is 12" x 6" x 12" or less in size plus one small purse/handbag (clutch-type) that is 4.5" x 6.5" or less in size

-Food of any kind that is contained in a clear plastic bag

-Factory-sealed, plastic bottles of water or soft drinks that are 20 oz. or less in size (caps will be removed by Safety Services team members)

-Still-photography cameras with a lens that is 6" or less in length **not contained in a case**

-Binoculars **not contained in a case**

-Hand-carried jackets, blankets, or other items, which will be patted down or searched

All bags and other permissible items will be subject to multiple screenings prior to entering MetLife Stadium.

THE FOLLOWING ITEMS ARE NOT PERMITTED TO BE CARRIED INTO METLIFE STADIUM*:

-Purses larger than a clutch bag described at left

-Camera cases, binocular cases, backpacks, fanny packs, diaper bags, briefcases/computer bags/luggage or any bag larger than the permissible size

-Seat cushions of any size

-Glass bottles, cans, coolers of any kind, thermoses or ice chests

-Alcohol of any kind

-Banners, signs or flags of any size

-Umbrellas, strollers, laser pointers, and balls of any kind including full-sized footballs

-Single purpose video cameras or still-photography cameras with a lens longer than 6"

-Weapons, any item that may be used as a projectile, or one that is deemed dangerous by Stadium management

-Any animal with the exception of a service animal

-Any other item deemed inappropriate by Stadium management

* An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose.

METLIFE STADIUM ALCOHOL POLICY

METLIFE STADIUM ALCOHOL POLICIES

The team at MetLife Stadium and the New York Giants organization strive to present a safe, pleasant and family-friendly environment for every guest who visits MetLife Stadium. To achieve this goal, the following policies have been established to promote the responsible sale and use of alcohol:

- Alcohol of any kind may not be brought into or removed from the Stadium
- Any guest who is deliberately concealing alcohol while attempting to enter the Stadium will not be permitted into the Stadium
- Any guest who is discovered consuming alcohol that was concealed and not detected during the screening process at the gates will be ejected from the Stadium and may be subject to the possible loss of ticket privileges and PSLs
- A person exhibiting visible signs of impairment may not be permitted into the Stadium
- Any guest who appears to be 40 years of age or younger may be required to provide proof of age with a valid, government-issued picture identification card. Acceptable forms of identification are a valid (non-expired) driver's license, passport, military ID and/or a state issued identification card.

- Alcohol will not be served to any underage person or visibly impaired guest
- Guests may not purchase or possess more than two (2) alcoholic beverages at a time
- Alcohol service will end at all concession stands and portable units in the general seating areas at the beginning of the third quarter. Alcohol sales will stop in the Clubs at the end of the third quarter.
- Any guest who exhibits behavior that distracts, inconveniences, or otherwise interferes with another guest's enjoyment of the game may be ejected from the Stadium and/or may be subject to arrest. The PSL holder of the seats in which the guest had tickets may also be subject to the possible loss of ticket privileges and PSLs.
- Alcohol sales may be curtailed or prohibited at the discretion of management

The team at MetLife Stadium sincerely appreciates your assistance and cooperation in following these policies.

**PLEASE CONSUME ALCOHOL RESPONSIBLY
AT OUR GAMES!**

METLIFE STADIUM GENERAL INFORMATION

SEARCH PROCEDURES

To ensure the highest level of safety and security, all guests will be subject to a courteous screening by Safety Services team members prior to entering the Stadium. All vehicles are subject to inspection prior to entering the MetLife Sports Complex and all bags will be inspected prior to entering the Stadium. Ticket holders who refuse to allow their vehicles to be inspected at the toll plazas will be denied entry into the MetLife Sports Complex and those individuals who refuse to be screened or have their bags inspected at the gates will be denied entry into the Stadium. By having a ticket, the ticket holder consents to such inspections and waives any and all related claims against New Meadowlands Stadium Company LLC and the New York Football Giants. Alcohol, weapons, or any items that the Safety Services team deems dangerous will be confiscated. Illegal items will be turned over to the New Jersey State Police which could result in arrest and possible prosecution.

SUITES

MetLife Stadium has more than 200 suites that range from 12-30 seats per suite. The Hertz Suites are located on three suite levels: Hertz President's Circle (Level 3), Hertz Five Star (Level 5), and Hertz Gold Plus Rewards (Level 6). Suites are also located behind the general seating areas on the 100 Concourse Level (east and west sides of the Stadium). All of the suite levels may be accessed by using the VIP entrances on the east and west sides of the Stadium. Access to suite levels is strictly controlled and guests must have the appropriate tickets or passes to access these areas.

The following suites can be accessed through the VIP entrance on the **east side** of the Stadium:

- Concourse Suites: 2-01 to 2-05
- Hertz President's Circle: 3-01 to 3-30
- Hertz Five Star: 5-01 to 5-39
- Hertz Gold Plus Rewards: 6-01 to 6-39

The following suites can be accessed through the VIP entrance on the **west side** of the Stadium:

- Commissioner's Club: CM 1 to CM 20
- Hertz President's Circle: 3-50 to 3-80
- Hertz Five Star: 5-50 to 5-88
- Hertz Gold Plus Rewards: 6-50 to 6-67

CLUB SEATS

MetLife Stadium has two levels of Club Seats. As a Club Seat ticket holder, you have access to an exclusive lounge with the comfort of luxurious furniture and spectacular views of the action on the field. The private Clubs total approximately 130,000 square feet and, depending on the Club, include distinct features such as: an on-field patio, martini lounge and wine bar, brick oven pizza, celebrity chef cooking areas, and much more. Additionally, these premium spaces may be rented on non-event days for private events. All of these Clubs are ticketed and not accessible to the general public.

- Toyota Coaches Club (east side of Stadium): located on the Plaza Level under sections 111C-115C.
- Chase Club (east side of Stadium): located on the Mezzanine Level (200 Concourse Level) in Sections 207C-220C.
- Lexus Club (west side of Stadium): located on the Mezzanine Level (200 Concourse Level) in Sections 232C-245C.

GIANTS LEGACY CLUB

The New York Giants Legacy Club, presented by New York Presbyterian Hospital, is located on the 100 Concourse Level near Section 143. The Legacy Club, which is free of charge, opens when the gates open and closes at the end of the halftime intermission. Relive the Giants' storied history through a stunning visual experience featuring interactive video screens with Giants highlights and interviews with the franchise's legendary players, coaches, and owners. There are displays with historic game-worn jerseys and helmets and many never-before-seen

METLIFE STADIUM GENERAL INFORMATION

artifacts. In addition, the Giants' Super Bowl and NFC Championship trophies are on display. The Legacy Club is a must-see attraction for the True Blue Giants fan! Visit www.giants.com for additional information.

GUEST SERVICES BOOTHS

MetLife Stadium features eight (8) fixed and seven (7) portable Guest Services Booths which are located throughout the Stadium. Booths are located outside and inside the Pepsi and Verizon Gates and inside the MetLife and SAP Gates on the Plaza Level and in Sections 124, 149, 227, 249, 303, 324, 328, and 349. The Guest Relations Representatives who staff the Guest Services Booths have been trained to handle guests' special requests, questions, comments, and concerns.

The staff in these booths will provide assistance in the following areas:

- Informational literature
- Answer questions
- Lost and found
- Lost children/parents
- Seating and assistance for guests with disabilities
- Translators
- Children's I.D. bracelets
- Designated Driver sign-up (through the end of the first quarter)
- Fulfilling special needs or requests from any guest

RESTROOMS

Restrooms are located throughout the Stadium, all of which are accessible to guests with disabilities.

Family restrooms are located in the following areas (please see the Guest Services Representative in the respective Section for access to the restroom):

GENERAL SEATING AREAS

- Plaza Level: Under Sections 134 and 143
- 100 Concourse Level: Sections 104, 108, 118, 123, 128 and 149
- 200 Concourse Level: Sections 207A, 220A, 232A and 245A
- 300 Concourse Level: Sections 318, 333 and 345

SUITE LEVELS

- Hertz President's Circle (Level 3): Outside Suites 3-07, 3-21, 3-55 and 3-74
- Hertz President Five Star (Level 5): Outside Suites 5-03, 5-36, 5-54 and 5-85
- Hertz Gold Plus Rewards (Level 6): Outside Suites 6-03, 6-37 and 6-53

CLUB LEVEL

- Chase Club: Section 208
- Lexus Club: Section 244

SOUVENIRS

There are numerous retail locations and kiosks located throughout MetLife Stadium. The Flagship Store is located next to MetLife Central and fixed stores are located in Sections 103, 124, 128, 149, 301, 316, 326, and 336. Portable kiosks can be found in Sections 109, 117, 133, 143, 201, 226, 321, and 345 as well as in the Lexus and Chase Clubs and in the lobby just below each Club. The East Plaza, inside the Bud Light Gate, has a 500 square foot walk-in store. Retail trailers can also be found inside the SAP, Verizon, and Pepsi Gates.

STAIRWAYS

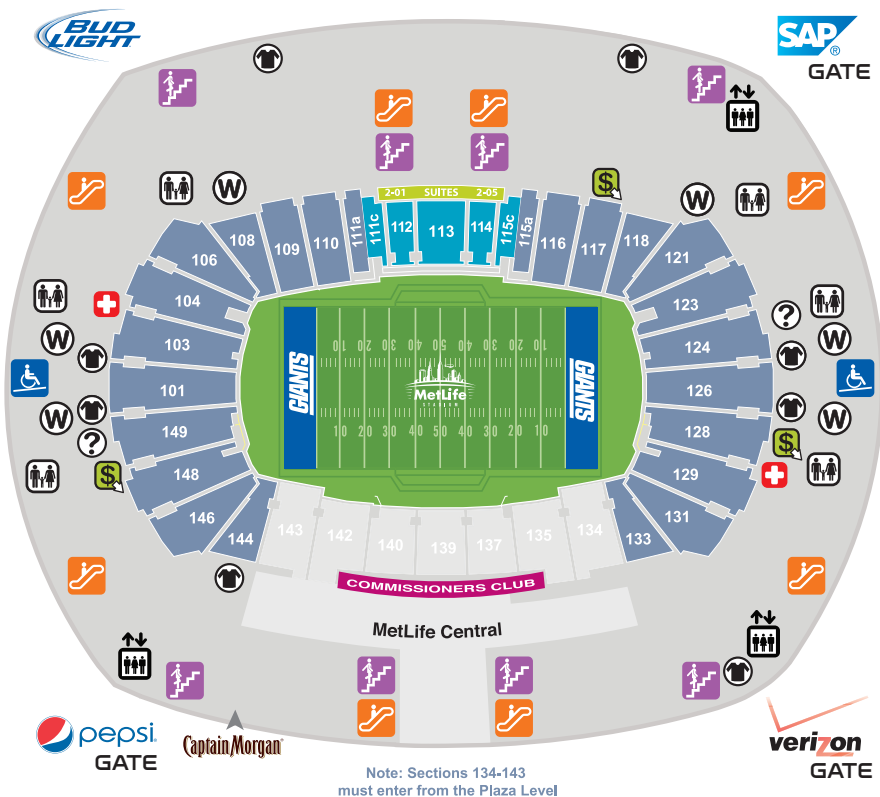
There are 10 staircases in the Stadium. SMOKING is NOT permitted on any staircase (see maps on pages 24-27). Staircases provide the fastest exit routes out of the Stadium following a game or during an evacuation of the Stadium.

PLAZA LEVEL



Guest Services	First Aid	Family Restrooms	Stairs	Escalator
ATMs	Men's & Women's Restrooms	Retail Location	Ramp	Elevator
MetLife Central				

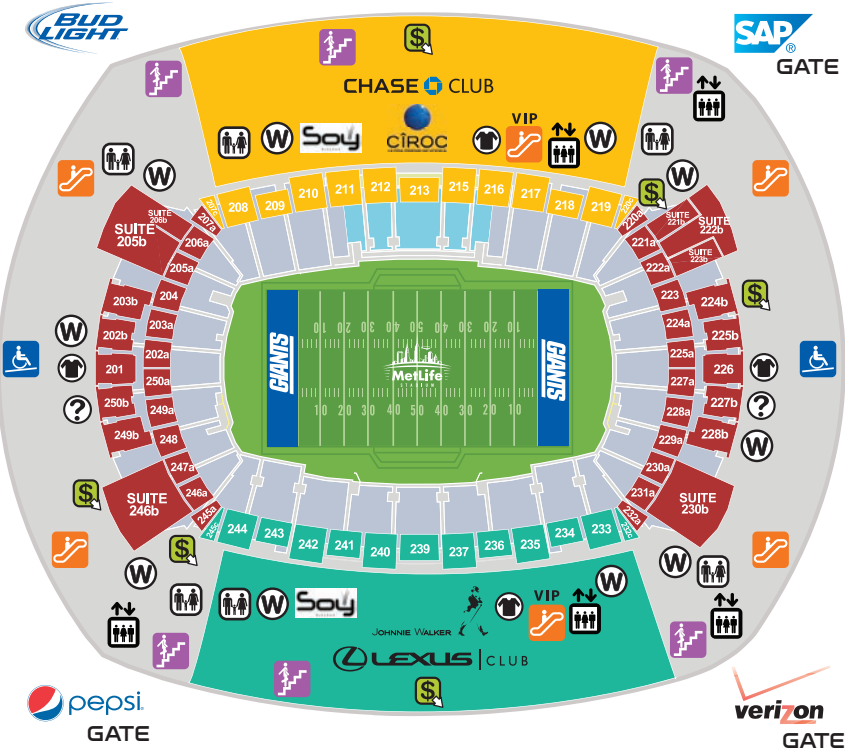
100 CONCOURSE



Guest Services	First Aid	Family Restrooms	Stairs	Escalator
ATMs	Men's & Women's Restrooms	Retail Location	Ramp	Elevator

200 CONCOURSE

Note: Sections 201-207a and 245a-250b should be accessed through the Bud Light or Pepsi corners



Note: Sections 220a-232a should be accessed through the Verizon or SAP corners

Guest Services	First Aid	Family Restrooms	Stairs	Escalator
ATMs	Men's & Women's Restrooms	Retail Location	Ramp	Elevator

300 CONCOURSE



Guest Services	First Aid	Family Restrooms	Stairs	Escalator
ATMs	Men's & Women's Restrooms	Retail Location	Ramp	Elevator



LET'S GO GIANTS



OFFICIAL SOFT DRINK OF THE NEW YORK GIANTS



LIVE FOR NOW

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ADA (Americans with Disabilities Act)

MetLife Stadium is ADA compliant and features accessible seating on all levels as well as accessible restrooms and concession stands. Guests who would like assistance may request transportation to their seats from the gates via the use of a wheelchair by an ADA Assistant. Due to limited supply, any guest requiring a wheelchair for the duration of the event is asked to supply his or her own wheelchair. Guests may request wheelchair assistance by contacting a Stadium team member at any gate entrance upon arrival at the game. For assistance from the parking lots to the gates, please refer to page 10.

ADMINISTRATIVE OFFICES

The Administrative Offices for the New York Giants are located at the Giants Practice Facility. The mailing address is: 1925 Giants Drive, East Rutherford, NJ 07073. The main phone number is (201)935-8111. The Ticket Office phone number is (201)935-8222. The Administrative Offices at MetLife Stadium are located on the Plaza Level of the Stadium. The mailing address is: 1 MetLife Stadium Drive, East Rutherford, NJ, 07073. The Guest Services Hotline is (201)559-1515. The telephone number for administrative requests is (201)559-1500. Emails may be sent to info@metlifestadium.com.

ALCOHOL POLICIES See page 21.

AUTOMATIC TELLER MACHINES (ATMs)

Automatic Teller Machines are located in Sections 143 (Plaza Level), 117, 128, 149, 213, 220a, 239, 245a, 224b, 248b, 304, 322, 334, and 347.

AUTOMOBILE TROUBLE

Basic car and towing assistance are provided in all of the MetLife Sports Complex parking lots. This service includes: towing, battery charging and jump-starts, flat tire assistance, and locked-in keys. Guests in need of this service should contact the nearest Parking team member or contact the MetLife Stadium Command Center using the GuestAssist text message service (see Text Messaging on page 33) or calling the Guest Services Hotline at (201) 559-1515.

BAG SEARCHES See page 22.

BANNERS/FLAGS/SIGNS

Banners, flags, or signs are not permitted to be brought into the Stadium.

BEHAVIOR

The MetLife Stadium Guest Code of Conduct prohibits guests from detracting from another guest's enjoyment

of the game by demonstrating anti-social behavior. Please bring any issues to the attention of the nearest Stadium team member or contact the MetLife Stadium Command Center by calling the Guest Services Hotline at (201)559-1515. Guests who wish to report issues or concerns in a fast, easy and convenient way can do so by texting the MetLife Stadium Command Center by using the GuestAssist text message service. Guests should address the text message to 78247, type the word GIANTS followed by a space, the request, and location.

BINOCULARS

Binoculars, without the cases, are permitted in the Stadium (please see the Carry-In Policy guidelines on page 20).

BOTTLES/CANS

Bottles and cans of any type, excluding a factory-sealed bottle of water or soft drink 20 ounces or less in size, are prohibited from being brought into the Stadium. Please note that, for safety reasons, the Safety Services Representative at the gate will remove the bottle cap of permitted beverages upon entry. Any guest deliberately concealing alcohol will be prohibited from entering the Stadium. Any guest who is discovered consuming alcohol in the Stadium that was concealed and not detected during the screening process at the gates will be ejected from the Stadium and may be subject to the possible loss of ticket privileges and PSLs.

BUS PARKING See pages 9 and 11.

CAMERAS

Handheld digital or film cameras, without the cases (please see the Carry-In Policy guidelines on page 20), are permitted inside MetLife Stadium as long as their use does not interfere with the game or other guests' enjoyment of the game. Tripods, monopods and cameras with a lens longer than 6" (detachable or non-detachable) will NOT be permitted into the Stadium. Video cameras and video recording of events at MetLife Stadium are prohibited.

CARRY-IN POLICY

Please note that the Carry-In Policy has changed for the 2013 Season. Please see page 20 for details.

CLOSED CAPTIONING

All integral game information, such as referee microphone and PA announcements, is displayed via closed captioning on a designated video board in the seating bowl. Game description is available through the Assistive Listening System (ALS) or via the radio broadcast. Headsets for the ALS are available at any of the Guest

METLIFE STADIUM A-Z

Services Booths. Guests seated in the premium areas may request headsets from the team members at the Concierge Desks. Additionally, closed captioning is available on all section sign televisions and at permanent concession stands on the concourses.

CLUBS AND SUITES See pages 22-23.

CONCIERGE

Concierge team members are located in all Club and Suite areas to assist premium seating guests with in-Stadium needs. Guests who have seats in the general seating areas who require assistance should speak with team members in the Guest Services Booths which are located outside and inside the Pepsi and Verizon Gates and inside the MetLife and SAP Gates on the Plaza Level and in Sections 124, 149, 227, 249, 303, 324, 328, and 349.

CREDIT CARDS

All concession stands and retail stores accept Visa, MasterCard, American Express or Discover credit cards and debit cards unless otherwise noted.

DESIGNATED DRIVER PROGRAM

Registering for the Designated Driver program takes place at the kiosks located on the Plaza Level at each entry gate and at the Guest Services Booth locations. This program is sponsored by Anheuser-Busch in partnership with Delaware North Companies-Sportservice and the HERO Campaign to encourage guests to drink responsibly while attending games at the Stadium. Guests over the age of 21, who pledge not to drink while at the game, will earn a free non-alcoholic beverage and will be entered into a contest to win prizes during the game or access to off-season events. Those ticket holders signing up for the Designated Driver program will not be asked to drive other ticket holders home other than those in their group.

ELEVATORS

Elevators for guests with disabilities are available in MetLife Stadium at the Pepsi, Verizon and SAP Gates. Elevators are also available at the East and West VIP entrances for guests who have tickets in the Clubs or Suites. If you have trouble finding an elevator, please ask any team member for directions.

EMERGENCY, IN CASE OF

If you observe a situation that requires an emergency response, please remain calm and report as much information as possible to the nearest MetLife Stadium team member. Team members are well trained in emergency procedures. In the event of an emergency, please follow the instructions of the Stadium team

members and any announcements broadcast over the public address (PA) system and the video boards.

ENTERING AND EXITING THE STADIUM

Guests are welcome to walk around the exterior of the Stadium on both the north and south sides of the building to easily access all entry gates and parking lots. For your safety, when walking along the north or south sides of the Stadium, please be attentive to traffic and follow the instructions and directions of Stadium team members.

ESCALATORS

Escalators are located at the Bud Light, SAP, Verizon, MetLife and Pepsi Gates. Additional escalators to the 200 and 300 Concourse Levels are available at the Bud Light corner of the 100 Concourse Level behind sections 103/104.

EVENT STAFF

All Stadium team members have been trained in guest services and in providing information about the Stadium. Please feel free to contact the nearest Stadium team member with any questions, comments or concerns.

FIRST AID

The MetLife Stadium Medical Team is comprised of doctors, nurses, and EMTs who provide basic and emergency medical services for those attending games at the Stadium. First Aid Rooms are located in Sections 103, 128, 301, and 326. In addition, EMT teams are located throughout the Stadium. Basic over-the-counter medical needs, such as aspirin and band-aids, are available at the First Aid Rooms.

GUEST CODE OF CONDUCT See page 19.

GUEST INTERFERENCE

In the interest of player and guest safety, MetLife Stadium maintains a zero tolerance policy regarding fan interference with the play of the game on the field. Failure to comply with this policy will result in the immediate removal of the individual from the Stadium, arrest, and the possible loss of ticket privileges and PSLs.

GUEST SERVICES BOOTHS See page 23.

IDENTIFICATION BRACELETS

ID bracelets are available for children so their seat location can be recorded. This will assist in reuniting the child with the individual(s) who brought them to the game in the event they become separated. These wristbands are free and can be obtained from any Guest Services Booth.

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METLIFE STADIUM A-Z

IMPAIRED GUESTS

The team at MetLife Stadium and the New York Giants reserve the right to deny entry or discontinue the sale of alcohol to guests who are visibly impaired. Any impaired guest who causes a disturbance while attempting to enter the Stadium may be denied entry. A guest who is visibly impaired who causes a disturbance inside the Stadium is subject to ejection without refund, possible arrest and prosecution, and the possible loss of ticket privileges and PSLs.

LIMOUSINE/TAXI DROP-OFF AND PICK-UP AREAS

See pages 10 and 11.

LOST CHILDREN/PARENTS

Lost children and parents can be reunited by contacting any Stadium team member or a Guest Relations Representative at the nearest Guest Services Booth. Parents who would like to participate in the free children's ID bracelet program should visit the nearest Guest Services Booth. (See Identification Bracelets on page 30).

NOISE-MAKERS

For the comfort of fellow guests and the integrity of the games, guests coming to MetLife Stadium are asked to refrain from bringing any type of noisemaker or musical instrument into the Stadium. This includes air horns, cowbells, and any type of whistle. If these items are discovered during the entry screening process, the guest will be directed to return the item to their vehicle. If a noise-maker is discovered in the Stadium, it will be confiscated and the guest may be ejected.

NURSING MOTHERS

Nursing mothers are welcome to breastfeed their child wherever they feel comfortable. Those who would like a more private location may use a First Aid Room, family restroom, or visit any Guest Services Booth and ask for additional locations.

PAGING

Paging via the Public Address system is only permitted in the event of an emergency. Please visit the nearest Guest Services Booth for assistance.

PARKING

 See pages 8-14.

PUBLIC ADDRESS (PA) ANNOUNCEMENTS

Please be attentive to all PA announcements in the Stadium. In the event of an emergency, instructions will be provided via the PA system and the video boards, MetLife Stadium website, and social media outlets.

RADIOS/TELEVISIONS

Guests may bring a small portable radio or television

into the Stadium as long as they listen to the device with an earpiece or headphones and do not disturb other ticket holders in their seating section.

RAMPS

There are two ramps in the Stadium which access all the levels of the Stadium. They are located in the north and south end zones.

RE-ENTRY POLICY

MetLife Stadium has a no re-entry policy for Giants games. If you leave the Stadium, you will not be permitted to re-enter.

RECYCLING

The Environmental Protection Agency (EPA) has certified MetLife Stadium as the "greenest" stadium in the National Football League. MetLife Stadium management encourages all guests to reduce, reuse and recycle. The recycling program at MetLife Stadium includes recycling containers in all of the parking lots, all security checkpoint locations, as well as on all Stadium concourses and in all premium areas. Please check the signage on the recycling containers to dispose of items such as plastic, glass, and aluminum in the proper containers. Compost containers have been strategically placed on the concourses. Compostable items include uneaten food (hotdog and bun, nachos, pizza, etc. and paper/cardboard serving trays and containers). Please pay close attention to the signage above the containers before depositing your waste. Your efforts will help keep MetLife Stadium clean, beautiful, and protect our future!

RESALE

The resale of tickets or parking permits is not permitted on the MetLife Sports Complex or on the roadways that serve the property.

RESTROOMS

 See page 23.

SEARCH PROCEDURES

 See page 22.

SMOKING

In accordance with New Jersey State law, MetLife Stadium is a non-smoking facility. Guests and team members may only smoke in designated smoking areas which are located on the Plaza Level along the fence-line. Please note that all seating areas, stairways, ramps, the East Hall, MetLife Central and concourses are non-smoking areas and guests who smoke in these areas are subject to ejection. Guests smoking electronic cigarettes are asked to adhere to the same policies.

SOUVENIRS

 See page 23.

METLIFE STADIUM A-Z

STAIRWAYS See page 23.

STROLLERS

Strollers are not permitted in the Stadium. Strollers should be left in your vehicle or checked at the bag check facility.

SUITES See page 22.

TELEVISIONS

Televisions are located throughout the Stadium so guests can watch the game when away from their seats.

TEXT MESSAGING

Guests who wish to report issues/concerns or ask for information/assistance in a fast, easy, and convenient way can do so by texting the MetLife Stadium Command Center by using the GuestAssist text message service. Guests should address the text message to 78247, type the word GIANTS followed by a space, the request, and location. Stadium personnel will respond to the text message and the appropriate Stadium team members will be dispatched to the location, if necessary. GuestAssist is also now available as a free app for Smartphones and features one-touch communication with Stadium team members, access to event information and much more. Download it for free and use it at every game.

THROWING ITEMS

Throwing items is expressly prohibited. Any guest who is observed or reported to have thrown an item will be ejected from the Stadium, subject to arrest, and face the possible loss of ticket privileges and PSLs.

TICKET INFORMATION See page 5.

TOURS

Visit www.metlifestadium.com for information or to purchase tickets for public or group tours of MetLife Stadium.

TTY MACHINES

A TTY telephone is available in the Guest Services Booth located in Section 149.

UMBRELLAS

For safety and line-of-sight reasons, umbrellas are not allowed in MetLife Stadium. Please leave umbrellas in your vehicle. Any umbrellas left at the gates are subject to disposal.

VIDEO BOARDS

MetLife Stadium features four (4) 30' x 118' HD video display boards in each of the four corners of the Stadium. In addition, MetLife Stadium is equipped with a

48" x 2200' ribbon board which circles the interior seating bowl of the Stadium.

VIDEO BOARD MESSAGES

Guests are not able to place messages on the video boards during games at MetLife Stadium.

VIDEO RECORDING

The NFL prohibits the recording of any Giants game action at MetLife Stadium. Any guest found to be recording any part of a game will be subject to ejection, arrest, and possible loss of ticket privileges and PSLs.

VISITING TEAM GUESTS

Verbal or physical harassment of the fans of the visiting team will be considered unruly behavior and grounds for ejection, arrest, and possible loss of ticket privileges and PSLs.

WEBSITES/SOCIAL MEDIA

The Giants website is www.giants.com
Twitter@giants, Facebook.com/Newyorkgiants

The MetLife Stadium website is www.metlifestadium.com
Twitter@MLStadium, Facebook.com/MetLifeStadium

WEATHER DELAYS

Severe weather (lightning, tornado warnings, heavy snow conditions, etc.) could cause a delay of a Giants game. In the event of a weather-related relocation (shelter-in-place) or evacuation, please listen to announcements on the PA system and video boards and follow the instructions of the Stadium team members. In addition, emergency information will be distributed via the MetLife Stadium website and social media accounts.

ZERO TOLERANCE

The New York Giants and Giants Stadium, LLC reserve the right to revoke the ticket privileges and/or PSLs of those individuals whose conduct is determined inappropriate as defined by the Guest Code of Conduct, or who violate applicable laws. This includes inappropriate behavior by the guests of the PSL owner.

THANK YOU TO OUR FANS

Every effort is being made to create a fan-friendly environment on game day at MetLife Stadium and on the MetLife Sports Complex. You - the fans - play a large role in making this a reality. We thank you for your continued support and look forward to sharing many memories with the greatest fans in professional sports.

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